

WARRANTY

PRE-FINISHED ENGINEERED HARDWOOD FLOORS

we warrant to the original purchaser that its pre-finished floors installed in accordance with industry standards and instructions not to wear through or, if engineered, not to delaminate for twenty-five (25) years from the date of original purchase, when used under normal residential traffic and other conditions provided that there is continuance compliance with the preventive maintenance and regular maintenance programs prescribed in the World Floor Covering Association Maintenance Guidelines and with the other provisions set forth below.

we also warrant to the original purchaser that its pre-finished floors in its original manufactured and installed condition and installed in accordance with industry standards and our instructions are free of any manufacturing defects caused by improper milling, grading, dimension and coating for the lifetime of the floor, when used under normal residential traffic and other conditions provided that there is continuance compliance with the preventive maintenance and regular maintenance programs prescribed in the World Floor Covering Association Maintenance Guidelines and with the other provisions set forth below.

RADIANT HEAT

our product are NOT meant for radiant heat installations unless the product is clearly marked as suitable for radiant Heat installations.

REMEDY

The only remedy for defective flooring covered by any of the above warranties shall be, at our sole option, the repair or replacement of such defective flooring or the return of the original purchase price of the defective flooring.

ADDITIONAL TERMS AND CONDITIONS

These warranties apply only if the following six (6) conditions are met:

1. The original consumer who purchased the floor is making the warranty claim;
2. That claim is for the flooring located at the original site of installation, in its original Manufactured condition (that is, properly installed, reasonable wear and use excepted);
3. The floor has been used for residential use only;
4. There has been full compliance with all of the other provisions of these limited Warranties, without exception;
5. Consumer purchase has been fully paid for; and
6. we receive the claim within six (6) months of the occurrence of the alleged defect from the date of original purchase. **These warranties are not transferable and may not be altered by any dealer, installer, agent or distributor of us, or anyone else.**